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HEALTH PSYCHOLOGY | RESEARCH ARTICLE

Effective coping strategies employed by university students in three sensitivity groups: a quantitative text analysis

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Abstract: People differ in their sensitivity to internal and external stimuli, falling into one of three sensitivity groups (low, medium, and high). Studies have pointed out that individual differences in sensitivity should be considered in psychological intervention settings. This study aimed to explore effective coping strategies in the three sensitivity groups. In total, 692 Japanese university students (389 females; $M_{\text{age}} = 20.6 \pm 1.4$ years) responded to an open-ended question about the coping strategies they employ, and to two self-report measures assessing their level of sensitivity and mental health. A series of co-occurrence network analyses with two grouping variables (i.e., better or poorer mental health) suggested that effective coping strategies differed among the three sensitivity groups.

Subjects: Health Psychology; Personality; Psychiatry & Clinical Psychology - Adult

Keywords: sensory processing sensitivity; coping; quantitative methods; students; temperament

ABOUT THE AUTHOR

Kosuke Yano is a Ph.D. student in the Graduate School of Community and Human Services in Rikkyo University. He specializes in health psychology and personality psychology, and is interested in the role of Sensory Processing Sensitivity (SPS) in health education. The goal of his research project is to develop a psychological intervention program that can effectively improve mental health among university students. Therefore, he has investigated, using quantitative data, what factors are strongly associated with mental health levels among Japanese university students. This study conducted an open-ended questionnaire survey and explored the effective coping strategies for low-, medium-, and high-SPS individuals. A quantitative text analysis approach provided useful information to achieve the purpose of his project.

PUBLIC INTEREST STATEMENT

University students experience a variety of stressors; consequently, they tend to have more mental health problems than the general population. Although numerous researchers have investigated how students should cope with stressors and/or their own emotions to protect themselves from mental illness, recent studies have pointed out that the effectiveness of each coping strategy can differ according to personality factors (e.g., sensitivity to environmental stimuli). Sensitivity has been suggested to play an important role in exploring how to promote mental health; that is, factors related to better or poorer mental health may differ according to one's sensitivity levels. This study conducted an open-ended questionnaire survey to investigate the ways in which Japanese university students cope with stressors and their relationships with mental health levels. Results showed that the three groups (i.e., low-, medium-, and high-sensitive groups) had different effective coping strategies.

1. Introduction

1.1. *Mental health problems in university students and interventions for improving coping skills*

University students experience various stressors such as psychological conflict derived from developmental issues (i.e., establishing identity), changes in their lifestyles and interpersonal relationships, and academic stress (American College Health Association, 2009). Consequently, they tend to have more mental health problems than the general population (e.g., Auerbach et al., 2016; Nippon Foundation Suicide Prevention Project, 2019). Although poorer mental health is a risk factor for poorer academic performance (Andrews & Wilding, 2004), dropping out of school (Pascoe et al., 2020), and/or suicidal thoughts and attempts (Mortier et al., 2018), only 16.4% of university students with mental health problems seek professional support (Auerbach et al., 2016). Therefore, universities have conducted universally designed interventions to prevent their students from experiencing such problems. Because university students are exposed to stressors in their daily lives (Acharya et al., 2018), most approaches conducted in universities aim to enhance their skills to cope with these stressors and/or their related negative emotions (Amanvermez et al., 2020). However, there are individual differences in the efficiency of universally designed approaches for better mental health (Werner-Seidler et al., 2017). In addition, a recent meta-analysis reported that interventions in educational institutions, including universities, demonstrated small-to-moderate effect sizes (Amanvermez et al., 2020; Werner-Seidler et al., 2017), suggesting that more effective intervention programs are needed to ensure more benefits for all participants. Therefore, this study aimed to provide evidence for creating an intervention program that aims to improve students' coping skills.

A great many studies on coping have been conducted and have provided a framework classifying coping strategies into such categories as problem-focused and emotion-focused coping (Lazarus & Folkman, 1984)¹ or primary control and secondary control coping (Rothbaum et al., 1982).² In general, it has been suggested that the strategies of problem-focused or primary control coping are associated with better mental health and less frequent maladaptive behavior, whereas emotion-focused or secondary control coping are associated with physical and mental health problems; however, several factors (e.g., age, gender, controllability of stressor) could moderate such associations (Zimmer-Gembeck & Skinner, 2016). For example, Cabras and Mondo (2018) investigated Italian university freshmen and reported that males or younger students tended to avoid stressors and employ distractions. Additionally, the type of coping strategies individuals employ and the problems they are more likely to have can differ according to personality profiles (Connor-Smith & Flachsbart, 2007; Kase et al., 2018; Steca et al., 2007). Given that personality and its related genetic factors could moderate the beneficial effects of psychological interventions (e.g., Bakermans-Kranenburg & Van IJzendoorn, 2015; Pluess & Boniwell, 2015), most of which include the session to improve one's coping skills (Amanvermez et al., 2020), considering individual differences in such factors would help psychologists develop more effective intervention programs, resulting in the promotion of participants' skills for coping with stressful events and/or negative emotions and preventing them from experiencing mental health problems.

Although an intervention in universities has an advantage, such as targeting many students at the same time (Cardemil & Barber, 2001), it is difficult to develop and implement an individually tailored program because it is time intensive. Thus, it may be useful to classify participants into groups based on certain criteria and to plan and implement intervention programs considering the characteristics of each group (Kase et al., 2017).

1.2. *Sensory processing sensitivity as a moderator of psychological interventions*

Recently, a growing number of studies have focused on an Environmental Sensitivity framework as a moderator of psychological interventions. Environmental Sensitivity describes how deeply individuals perceive and process physical, social, sensory, and internal stimuli (Greven et al., 2019; Pluess,

2015); that is, those with high sensitivity are more susceptible to both positive and negative environments in a for-better-and-for-worse manner than others (e.g., Belsky et al., 2007; Iimura, 2021; Lionetti et al., 2018; Pluess et al., 2020, August 19). A twin study involving 2,868 adolescents in the UK revealed that genetic factors could explain about 50% of the variance in Environmental Sensitivity and the only 22–35% variance of Big Five personality traits, indicating the high heritability of Environmental Sensitivity (Assary et al., 2020). Traditionally, sensitivity was assessed using genetic (e.g., dopamine receptor D2), physiological (e.g., cortisol reactivity), or psychological (e.g., negative emotionality) markers (Belsky & Pluess, 2009). More recently, studies have demonstrated that Sensory Processing Sensitivity (SPS; Aron & Aron, 1997), a temperament trait, is a potential marker of Environmental Sensitivity (e.g., Greven et al., 2019; Iimura & Kibe, 2020; Pluess et al., 2020, August 19; Slagt et al., 2018). High-SPS individuals are characterized by stronger emotional reactivity, deeper processing of information, greater awareness of subtle stimuli, and being easily overstimulated (Aron et al., 2012; Homberg et al., 2016). To assess one's SPS level, two self-report measures are widely used: for adults, the Highly Sensitive Person Scale (HSPS; Aron & Aron, 1997), and for children and adolescents, the Highly Sensitive Child Scale (Pluess et al., 2018).

In applied work, SPS has been shown to moderate the beneficial effects of psychological intervention programs. For instance, highly sensitive adolescents had lower depressive tendencies (Pluess & Boniwell, 2015) or higher self-esteem (Kibe et al., 2020) than others after a school-based resilience program. Similarly, psychoeducational or physical exercise (i.e., yoga) programs implemented in educational institutions may have more beneficial effects for high-SPS students than low-SPS students, such as infrequent maladaptive behavior (Nocentini et al., 2018) or a low level of anxiety (Amemiya et al., 2020). Furthermore, in a questionnaire-based study, SPS moderated the relationships between life skills and depressive tendencies in university students; specifically, decision-making skills were effective for low-SPS individuals, but emotional coping skills were for high-SPS individuals (Yano et al., 2021a). These findings indicate that individual differences in SPS should be considered when constructing an intervention program to effectively promote coping skills and/or improve the mental health of university students.

Given that interventions conducted at universities often target many students at the same time (Kase et al., 2017), it could be useful to classify university students into groups based on SPS. Although the original study on SPS assumed that people fell into two groups (i.e., the 20% of high-SPS individuals and the remaining 80%) (Aron & Aron, 1997), recent studies performed a series of latent class analyses and reported that people can be categorized into three sensitivity groups (i.e., about 30% of low-, about 40% of medium-, and about 30% of high-SPS individuals) (Lionetti et al., 2018; May et al., 2020; Pluess et al., 2018; Tillman et al., 2021; Yano & Oishi, 2021). The characteristics of each group are often described using a flower metaphor: dandelions for low-SPS individuals because they can survive and thrive in whatever circumstances they encounter (i.e., they are not easily affected by an environment), orchids for those with high SPS because their survival and flourishing depend on conditions (i.e., they are easily affected by an environment), and tulips for individuals with medium SPS because they fall between dandelions and orchids in terms of their susceptibility to environments (Boyce & Ellis, 2005; Lionetti et al., 2018; Pluess et al., 2018). Additionally, studies determined the preliminary cut-off scores to differentiate each group with good sensitivity and specificity (e.g., Lionetti et al., 2018; Pluess et al., 2018). Despite the risk that individuals might sometimes be miscategorized, the cut-off scores may provide useful information for smoothly classifying students in applied settings such as in clinics and education (Pluess et al., 2020, August 19; Yano et al., 2021a). Specifically, classifying participants into three sensitivity groups based on the cut-off scores helps psychologists construct intervention programs according to the characteristics of each group. Consequently, it can more effectively improve the mental health of university students. However, previous studies have not revealed the characteristics of each sensitivity group.

1.3. Overview of the present study

In summary, universities have recently conducted interventions to promote coping skills among university students, which are expected to improve their mental health. However, the approaches have several issues (i.e., much variation in effect sizes across studies, small-to-moderate effect sizes on average). To address these issues, considering the characteristics of the three sensitivity groups may improve the effectiveness of an intervention program. However, little is known about the characteristics of these sensitivity groups.

The present study aimed to explore the characteristics of the dispositional coping strategies (e.g., distraction, cognitive restructuring) employed by university students with low, medium, and high SPS and investigate the effectiveness thereof. Although studies suggest that strategies for improving mental health that are related to problem-focused coping are effective for low-SPS individuals and those related to emotion-focused coping are effective for high-SPS individuals (Brindle et al., 2015; Yano et al., 2021a), findings regarding the relationships between SPS and factors related to coping are limited in number. Therefore, it is difficult to form a clear hypothesis for this study. Additionally, because a quantitative method that uses scales to assess coping strategies (e.g., those used in former studies) may limit the findings we can obtain, this study employed an exploratory approach. Specifically, we conducted an open-ended question survey, which can be used to discover detailed characteristics beyond existing frameworks or theories (e.g., Khawaja & Stallman, 2011), to extract the characteristics of the coping strategies used in the three sensitivity groups. Furthermore, two subgroups (i.e., better mental health, poorer mental health) were created within each sensitivity group, and we compared the characteristics between the subgroups. The results were expected to reveal effective coping strategies for better mental health among low-, medium-, and high-SPS university students. As such, they were expected to provide useful information for interventions at universities aimed at promoting coping skills and improving mental health.

2. Methods

2.1. Participants and procedures

In this study, the Japanese research company Cross Marketing Inc.³ recruited participants and explained the purpose of the study to them. In total, 1,056 university students living in all of Japan's prefectures, all of whom voluntarily had been registered as Cross Marketing Inc.'s sample pool, provided their consent and participated in an anonymous online survey. However, 364 respondents were excluded because they did not follow the Directed Questions Scale (Maniaci & Rogge, 2014) or provided an invalid answer to the open-ended question explained below. Thus, 692 participants were included in the statistical analyses (303 males and 389 females; $M_{\text{age}} = 20.6$ years, $SD_{\text{age}} = 1.4$ years). Of the participants, 12.4% were freshman, 33.8% second-year, 26.5% third-year, and 27.3% fourth-year students. As a reward, all participants were given points that could be exchanged for money with Cross Marketing Inc. The ethical board of Rikkyo University approved this study (No. KOMI19014A).

2.2. Measurements

To assess SPS, we used the Japanese version of the 19-item HSPS (HSPS-J19; Takahashi, 2016). Although the original HSPS consisted of 27 items (Aron & Aron, 1997), eight items were removed because of their low factor loadings in HSPS-J19 (Takahashi, 2016). As Lionetti et al. (2018) reported, the bi-factor structure in HSPS-J19 was best fitted to the data: three factors, i.e., ease of excitation (e.g., Do you get rattled when you have a lot to do in a short amount of time?), low sensory threshold (e.g., Are you bothered by intense stimuli, like loud noises or chaotic scenes?), and aesthetic sensitivity (e.g., Are you deeply moved by the arts or music?) in addition to the general sensitivity factor (e.g., Yano et al., 2021a).⁴ Furthermore, its validity has been confirmed by its correlations with personality constructs such as the Big Five traits (Takahashi, 2016; Yano et al., 2021b). Given the purpose of this

study, we decided to use the total score of HSPS-J19. Each item was rated on a seven-point Likert-type scale (1 = “*Strongly disagree*” to 7 = “*Strongly agree*”), with higher scores indicating higher SPS. In this study, internal consistency was good ($\alpha = .92$).

To assess mental health, we used the Japanese version of the Kessler 10 (K10; Furukawa et al., 2008; Kessler et al., 2002). This scale consists of 10 items, with higher scores indicating poorer mental health (e.g., During the last 30 days, about how often did you feel tired out for no good reason?). Each item is rated on a five-point Likert-type scale (0 = “*none of the time*” to 4 = “*all of the time*”). In this study, internal consistency was good ($\alpha = .95$).⁵

To explore the coping strategies employed by our sample, an open-ended question was included in the questionnaire. Respondents were asked to answer the following question in Japanese: “When you face a stressful event, how do you usually deal with it?” Based on Uchida’s (2018) study, we defined a stressful event as “a situation that is difficult or troubling for you, or that is frustrating or takes a lot of effort to deal with for you.”

2.3. Data analysis

First, the participants were classified into the three sensitivity groups, and two subgroups were created within each sensitivity group. Based on the cut-off scores of HSPS-J19 (Yano & Oishi, 2021), those who scored from 19 to 69 were categorized into the low-SPS group, those who scored from 70 to 86 into the medium-SPS group, and those who scored from 87 to 133 into the high-SPS group. In addition, participants were further classified into the two subgroups based on the cut-off scores of the K10 (Furukawa et al., 2008). Those who scored 14 or less were categorized into the better mental health (MH) subgroup, and those who scored more than 14 were classified into the poorer MH subgroup. The cut-off scores of both scales have good sensitivity and specificity; that is, they can correctly categorize individuals into groups according to level of SPS and mental health. Thus, classifying the participants into three sensitivity groups and creating two subgroups is acceptable (see Furukawa et al., 2008; Yano & Oishi, 2021). Second, a chi-square test was performed to investigate whether any bias existed in the ratio of each group and subgroup.

Third, to analyze the text data statistically, we performed a quantitative text analysis. This analysis automatically extracts components (i.e., words, phrases) from the data and statistically explores the whole picture of the data, which could reveal participants’ characteristics with little prejudice on the side of the researcher (Higuchi, 2016, 2017). In the pre-processing phase, we carefully checked the raw data followed by correcting any spelling errors and omissions, replacing words with the same meaning (e.g., “*tomodachi*” was replaced with “*yu-jin*” in Japanese because both words mean “friend” in English), and sorting compound words. After confirming frequently appearing components, a co-occurrence network analysis was performed. This analysis depicts the set of words (and some grouping variables) that frequently appear together and links a component to another component or a grouping variable based on Jaccard indices (e.g., Higuchi, 2017; Vallejo-Medina et al., 2020). Furthermore, visualizing the co-occurrence network advances our understanding of the results (Corman et al., 2002). Because of its advantages, recent studies in the field of psychology have employed co-occurrence network analyses (e.g., Kase et al., 2016, 2020; Moeller et al., 2018; Vallejo-Medina et al., 2020). Given its purpose, this study performed the analysis, using the two subgroups (i.e., better MH and poorer MH) as a grouping variable, by each sensitivity group (i.e., low-, medium-, high-SPS group). This procedure enabled us to compare the characteristics of the coping strategies used by the university students with better and poorer MH in each sensitivity group.

To ensure validity, the four researchers discussed the results. Specifically, the first author of this article interpreted the results of the co-occurrence network analysis by reviewing the raw data. Next, the three co-authors from a variety of research backgrounds (i.e., sport psychology, social psychology,

health psychology),⁶ checked whether the interpretation depended on the first author's prejudice. When one or more co-author(s) believed the first author's prejudice was evident, it was improved through discussion among the four researchers until consensus was reached. In the co-occurrence network analysis, depicting too many or too few components make it difficult to interpret the results (Higuchi, 2017; Vallejo-Medina et al., 2020). Based on previous studies performing a similar analysis (Kase et al., 2016; Moeller et al., 2018), we included a maximum of 50 components in the analysis. This study performed a chi-square test using the free software HAD 17.0 (Shimizu, 2016) and the quantitative text analysis using KH Coder 3 (Higuchi, 2016, 2017).

3. Results

3.1. Classification of participants

In this study, participants were classified based on the cut-off scores of the HSPS-J19 (Yano & Oishi, 2021) and K10 (Furukawa et al., 2008). In total, 241 participants (34.8%) belonged to the low-SPS group (better MH: $n = 209$; poorer MH: $n = 32$), 266 (38.4%) to the medium-SPS group (better MH: $n = 183$; poorer MH: $n = 83$), and the remaining 185 (26.8%) to the high-SPS group (better MH: $n = 54$; poorer MH: $n = 131$). Because the chi-square value was significant ($\chi^2 = 154.8$, $df = 2$, $p < .001$; Cramer's $V = .47$, 95% CI [.40, .55]), a residual analysis was performed. The results indicated that more participants belonged to the low-SPS group with better MH or to the high-SPS group with poorer MH. On the other hand, fewer participants belonged to the low-SPS group with poorer MH or the high-SPS group with better MH.

3.2. Quantitative text analyses for the open-ended question

Components in the entire sample that appeared frequently were identified (Table 1), followed by the co-occurrence network analysis with the two grouping variables (i.e., better MH, poorer MH) by each sensitivity group.

3.2.1. Low-SPS group

Figure 1 displays the co-occurrence network for the low-SPS group. As mentioned in the Data Analysis section, we decided to include 50 components at maximum. Therefore, in this analysis, components that appeared in the data more than six times were used. Both subgroups were linked to components such as "resolve" (e.g., I resolve it as quickly as possible), "escape" (e.g., I escape from reality), "positive" (e.g., I think as positively as possible), "like" (e.g., I involve myself fully in the things I like), and "share my concerns" (e.g., I share my concerns with trustworthy people). Therefore, low-SPS university students, regardless of their mental health level, were interpreted as coping with stress by employing strategies such as *Problem solving*, *Avoidance*, *Positive thinking*, *Distraction*, and *Sharing one's concerns with others*. The better MH subgroup was linked to components such as "calm down" (e.g., I take a moment to calm down), "music" (e.g., I listen to music), "reflect" (e.g., I reflect that this is an opportunity), and "friends" (e.g., I talk with friends). Therefore, low-SPS university students with better MH were interpreted as coping with stress by employing strategies such as *Emotional regulation*, *Distraction*, and *Emotional and instrumental support seeking to friends*. Finally, the poorer MH subgroup was linked to components such as "hobby" (e.g., I immerse myself in a hobby as a diversion), "occurrence" (e.g., I don't directly face the occurrences), and "alone" (e.g., I cry alone so that I don't bother the people around me). Therefore, low-SPS university students with poorer MH were interpreted as coping with stress by employing strategies such as *Distraction*, *Avoidance*, and *Withdrawal*.

3.2.2. Medium-SPS group

Figure 2 displays the co-occurrence network for the medium-SPS group. As mentioned above, we decided to include 50 components at maximum, so in the analysis, components that appeared in the data more than seven times were used. Both subgroups were linked to components such as "resolve" (e.g., I resolve it as quickly as possible), "escape" (e.g., I escape from reality), "like" (e.g., I do things

Table 1. Frequently appearing components in the entire sample

Component	Frequency	Component	Frequency
Think	251	Watch	39
Myself	121	Eat/Something else	36
Possible	120	A moment	32
Stress	105	Positive	30
Resolve	90	Reflect	29
Sleep	87	Somehow/Good/Talk	28
Overthink	61	Action	27
Music	60	Way	26
Like	59	Time	25
People	53	Alone/Divert	24
Cause/Listen	50	Release	23
Cope/Forget	49	Cry	21
Share my concerns	46	Hobby/Get over	20
Calm down	44	Deep/Effort/Feelings	19
Occurrence/Escape	42	Endure/Avoid/Fun	18
Attention/Friends	40	Refresh/Bit by bit/ Conditions/Look for	16

Notes: In our sample, the total number of automatically extracted components was 11,336 and the number of different components was 1,098. On average, a participant provided a response that consisted of 16.4 components.

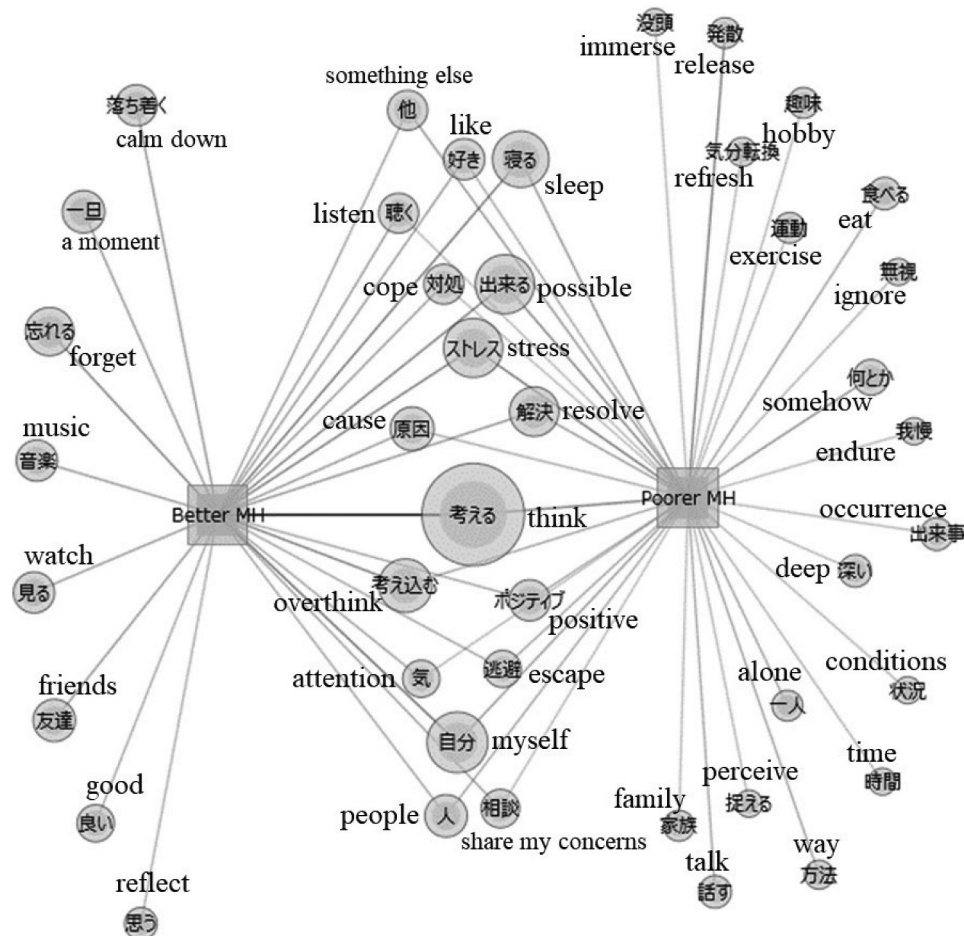
I like), “share my concerns” (e.g., I share my concerns with trustworthy people), and “calm down” (e.g., I calm down by taking deep breaths). Therefore, medium-SPS university students, regardless of their mental health level, were interpreted as coping with stress by employing strategies such as *Problem solving*, *Avoidance*, *Distraction*, *Sharing one’s concerns with others*, and *Emotional regulation*. The better MH subgroup was linked to components such as “divert” (e.g., I do something else to divert my attention), “avoid” (e.g., If I can avoid it, I do), “positive” (e.g., I think positively about good experiences), and “friends” (e.g., I ask for help from friends). Therefore, medium-SPS university students with better MH were interpreted as coping with stress by employing strategies such as *Distraction*, *Avoidance*, *Positive thinking*, and *Instrumental support seeking to friends*. Finally, the poorer MH subgroup was linked to components such as “refresh” (e.g., I refresh myself by watching videos and so on), “talk” (e.g., I try talking with my family), “cry” (e.g., I cry my heart out when no one else is around), and “effort” (e.g., I think about the cause and make an effort to resolve it). Therefore, medium-SPS university students with poorer MH were interpreted as coping with stress by employing strategies such as *Distraction*, *Emotional support seeking to others*, *Withdrawal*, and *Cause analysis and information gathering*.

3.2.3. High-SPS group

Figure [Figure 3](#) displays the co-occurrence network for the high-SPS group. In order to not exceed the 50 components included in this analysis, components that appeared in the data more than six times were used. Both subgroups were linked to components such as “resolve” (e.g., I take action to resolve things, even if only partially), “overthink” (e.g., I make sure I don’t overthink), “like” (e.g., I do things I like), and “share my concerns” (e.g., I share my concerns with others). Therefore, high-SPS university students, regardless of their mental health level, were interpreted as coping with stress by employing strategies such as *Problem solving*, *Avoidance*, *Distraction*, and *Sharing one’s concerns with others*. The better MH subgroup was linked to components such as “positive” (e.g., I think as positively as possible), “cry” (e.g.,

Figure 1. Co-occurrence network in the low-SPS group.

Notes: Better MH = better mental health subgroup, Poorer MH = poorer mental health subgroup. The squares represent grouping variables (i.e., subgroups created based on mental health level). The circles refer to components that co-occur with one or two grouping variable(s).



I cry my heart out or take it out on objects), “calm down” (e.g., I let time pass and wait until my feelings calm down), and “talk” (e.g., I talk with people who understand me). Therefore, high-SPS university students with better MH were interpreted as coping with stress by employing strategies such as *Positive thinking*, *Emotional expression*, *Emotional regulation*, and *Emotional support seeking to others*. Finally, the poorer MH subgroup was linked to components such as “hobby” (e.g., I immerse myself in a hobby as a diversion), “escape” (e.g., I take a moment to escape from the situation), “cause” (e.g., I cope with stress by thinking about the cause), and “endure” (e.g., I endure it until things are better). Therefore, high-SPS university students with poorer MH were interpreted as coping with stress by employing strategies such as *Distraction*, *Temporary escape*, *Cause analysis and information gathering*, and *Endurance*.

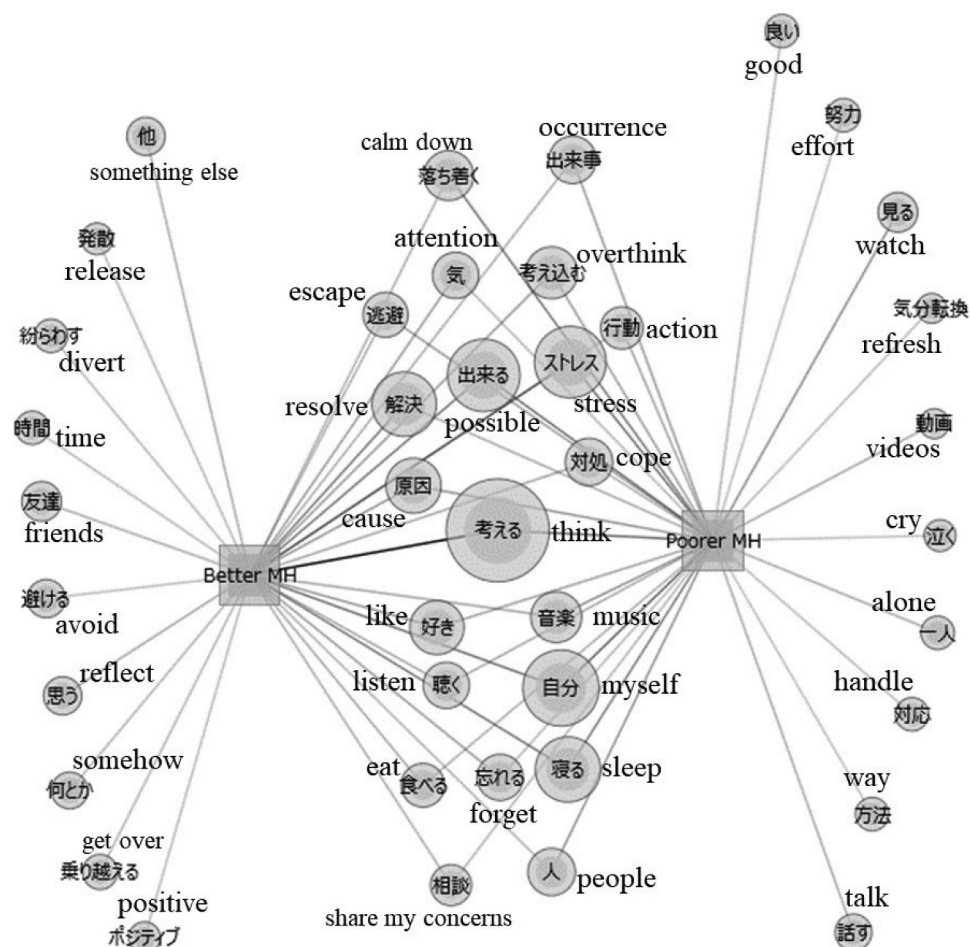
The Jaccard indices, the degree to which a component and a grouping variable co-occur, are reported in the Supporting Information (see Table S2).

4. Discussion

This study classified Japanese university students into three sensitivity groups and compared the characteristics of the coping strategies of the two subgroups in each sensitivity group. The results are expected to provide useful evidence for university mental health professionals to create

Figure 2. Co-occurrence network in the medium-SPS group.

Notes: Better MH = better mental health subgroup, Poorer MH = poorer mental health subgroup. The squares represent grouping variables (i.e., subgroups created based on mental health level). The circles refer to components which co-occur with one or two grouping variable(s).



intervention programs considering individual differences in SPS to effectively promote coping skills and consequently improve mental health. The co-occurrence network analyses in this study suggested that while some coping strategies (i.e., *Problem solving*, *Avoidance*, *Distraction*, and *Sharing one's concerns with others*) were common to all the sensitivity groups and subgroups, others were specific to a certain sensitivity group and/or subgroup (Table 2). Therefore, effective coping strategies for better mental health could differ according to the level of SPS.

4.1. Relationship between SPS and mental health

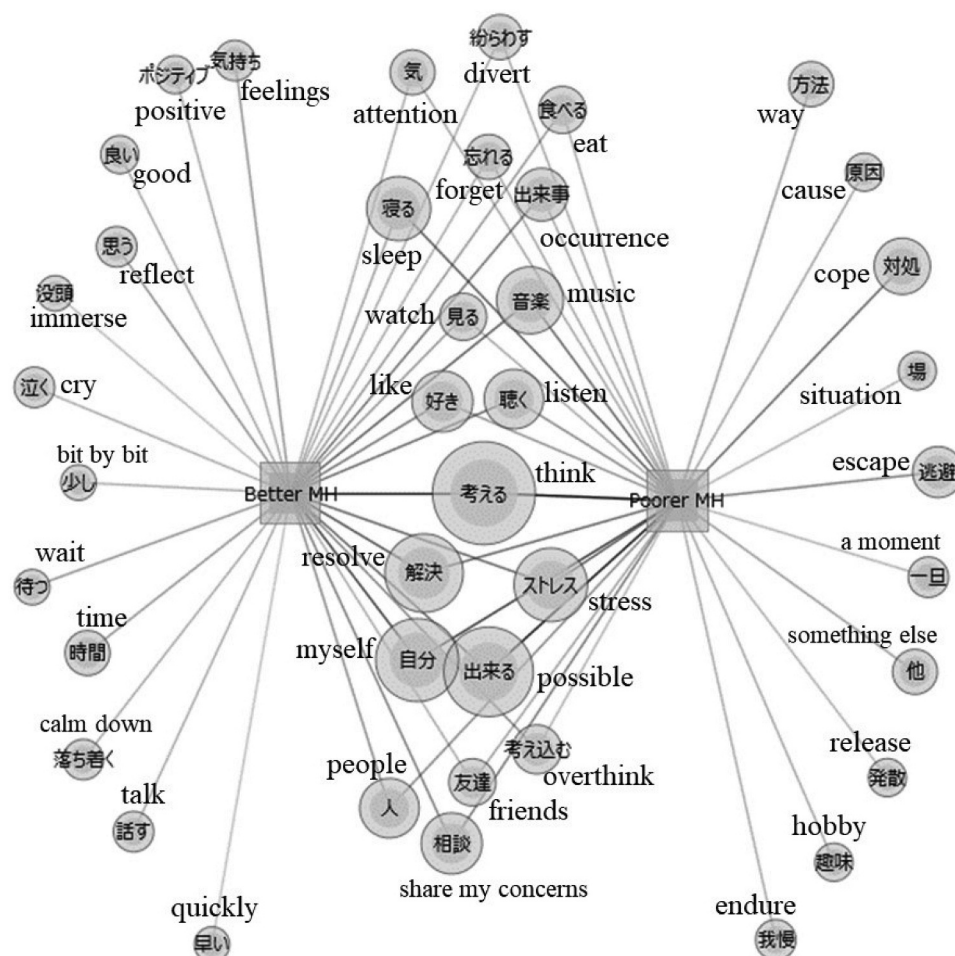
The chi-square test and residual analysis showed that university students with high SPS tend to have poorer MH. Conversely, low-SPS students are more likely to have better MH. These relationships between SPS and mental health support previous findings that SPS, at least when assessed using HSPS(-J19), is positively correlated with negative affect (e.g., Lionetti et al., 2019; Yano et al., 2021a).

4.2. Effective coping strategies for low-, medium-, and high-SPS university students

First, for low-SPS university students, coping strategies such as *Emotional regulation* and *Emotional and instrumental support seeking to friends* were related to better mental health. The strategies identified in this study correspond to the primary control framework (Compas et al., 2017; Connor-Smith et al., 2000; Connor-Smith & Flachsbart, 2007), which refers to “active attempts to control or change a bad

Figure 3. Co-occurrence network in the high-SPS group.

Notes: Better MH = better mental health subgroup, Poorer MH = poorer mental health subgroup. The squares represent grouping variables (i.e., subgroups created based on mental health level). The circles refer to components which co-occur with one or two grouping variable(s).



situation or one's emotional reaction to the situation" (Connor-Smith & Flachsbart, 2007, p. 1082). University students with low SPS have been reported to possess higher skills in coping with negative emotions (Brindle et al., 2015; Yano et al., 2021a). Therefore, discovering strategies such as *Emotional regulation* and *Emotional support seeking to friends* provides valuable insight into the existing evidence. Furthermore, a recent study showed that higher decision-making skills (e.g., planning, knowledge summarization) were correlated with reduced depressive tendencies in low-SPS university students (Yano et al., 2021a). Given that *Instrumental support seeking to friends* was discovered in this study, they may make the best decisions based on multiple perspectives by asking their friends for help and/or advice. Yano et al. (2021a) inferred that low-SPS individuals make decisions without sufficient caution (Aron et al., 2012), resulting in increased depressive tendencies and/or maladaptive behavior. Additionally, when experiencing negative emotions like anxiety, people often engage in task-irrelevant information (e.g., Eysenck, 1979), which may result in making a mistake and undesirable consequences. Taken together, advice and/or help from friends after coping with negative emotions might promote appropriate decision making, resulting in better MH for low-SPS university students. However, the temporal relationships between the strategies should be examined.

Second, for medium-SPS university students, coping strategies such as *Positive thinking* and *Instrumental support seeking to friends* were related to better mental health. The *Instrumental support seeking to friends* strategy corresponds with primary control, and that of *Positive thinking*

Table 2. Characteristics of coping strategies in the three sensitivity groups

	Specific to the better MH subgroup	Specific to the poorer MH subgroup	Common to both subgroups
Low-SPS	Emotional regulation, Emotional and instrumental support seeking to friends	Withdrawal	Problem solving, Avoidance, Positive thinking, Distraction, Sharing one's concerns to others
Medium-SPS	Positive thinking, Instrumental support seeking to friends	Emotional support seeking to others, Withdrawal, Cause analysis and information gathering	Problem solving, Avoidance, Distraction, Sharing one's concerns to others, Emotional regulation
High-SPS	Positive thinking, Emotional expression, Emotional regulation, Emotional support seeking to others	Temporal avoidance, Endurance, Cause analysis and information gathering	Problem solving, Avoidance, Distraction, Sharing one's concerns to others

Notes: MH = mental health, SPS = Sensory Processing Sensitivity.

corresponds with secondary control (Compas et al., 2017; Connor-Smith & Flachsbart, 2007; Zimmer-Gembeck & Skinner, 2016), which refers to “attempts to adapt to a stressor to create a better fit between the self and the environment” (Connor-Smith & Flachsbart, 2007, p. 1082). The effective strategies for medium-SPS university students differed slightly from those used by low-SPS students, although both groups employed *Instrumental support seeking to friends*. Given that the strategies classified in the secondary control framework are employed when primary control strategies cannot change the situation or one's emotions (Rothbaum et al., 1982), the following temporal sequence might be hypothesized: medium-SPS university students may attempt to solve a problem with support from friends, but if this fails, *Positive thinking*, a kind of cognitive reappraisal, may be employed.

Finally, for high-SPS university students, coping strategies such as *Positive thinking*, *Emotional expression*, *Emotional regulation*, and *Emotional support seeking to friends* were related to better mental health. As mentioned above, the strategies of *Emotional regulation* and *Emotional support seeking to friends* correspond to primary control, that of *Positive thinking* corresponds to secondary control (e.g., Compas et al., 2017; Connor-Smith & Flachsbart, 2007; Zimmer-Gembeck & Skinner, 2016). Additionally, studies have considered how *Emotional expression* corresponds to a primary control framework (Compas et al., 2017; Zimmer-Gembeck & Skinner, 2016) or negative emotion-focused coping, which refers to “emotional regulation and expression strategies that suggest loss of control (e.g., hitting, throwing objects), distress (e.g., crying, yelling, self-blame), or hostility toward others” (Connor-Smith & Flachsbart, 2007, p. 1082). All the strategies identified in the high-SPS university students are related to the control of negative emotion, rather than an approach to stressors. Note that problem-oriented (i.e., *Instrumental support seeking to friends*) and emotion-oriented strategies were found for low- and medium-SPS university students. Because highly sensitive individuals tend to feel more negative emotions when exposed to aversive stimuli (Aron et al., 2012; Homberg et al., 2016; Pluess, 2015), higher skills in coping with emotion could play an important role in decreasing their depressive tendencies (Brindle et al., 2015; Yano et al., 2021a). Our results may provide insight into how high-SPS university students can cope with negative emotions. According to a primary/secondary control framework (Rothbaum et al., 1982), high-SPS university students firstly may attempt to control their negative emotions by taking a moment to calm down, seeking emotional support, and/or emotional expression. However, if the strategies fail, they think about the situation positively.

Interestingly, some of our findings are inconsistent with existing evidence. A recent review reported that emotional support was associated with negative consequences (Zimmer-Gembeck & Skinner, 2016), which was supported only for medium-SPS university students in this study. For low- and high-SPS university students, seeking emotional support might contribute to better MH. However, the moderation effect of SPS on the relationship between emotional support and MH should be further investigated. Conversely, a *Cause analysis and information gathering* strategy may be related to poorer mental health for medium- and high-SPS university students. A recent study pointed out that employing this strategy results in personal growth in some cases, but promotes more negative rumination in others (Kamijo & Yukawa, 2016). Given the findings of this study, SPS might also moderate the relationship between this strategy and mental health; however, further investigation is needed.

4.3. Strengths, limitations, and future directions

This study performed a series of quantitative text analyses and provided findings regarding effective coping strategies for better mental health in low-, medium-, and high-SPS university students. The results support the existing evidence that individual differences in SPS should be considered even when constructing a universally designed intervention program (Kibe et al., 2020; Pluess & Boniwell, 2015; Yano et al., 2021a). In practice or in applied research, programs considering the characteristics of each sensitivity group could more effectively improve mental health than those that are universally designed, which are traditionally conducted. For example, it may be important for high-SPS university students to increase the variation in how to control their negative emotions, whereas perceiving support from friends and/or changing one's cognition to become more positive may be important for low- and medium-SPS students.

Despite its advantages, there are several limitations to this study. First, we focused on dispositional coping strategies. It is well known that the moderators of the relationships between a specific coping strategy and health outcomes include not only several personality factors (e.g., SPS, Big Five traits), but also the type of stressor (e.g., duration, magnitude) (Penley et al., 2002). Because there is little evidence of the characteristics of each sensitivity group, we explored the dispositional coping strategies employed in participants' daily lives (i.e., they were not asked to answer regarding a specific situation). Thus, this study did not control for the type of stressor. To elaborate our findings, the changes in several factors across time should be captured controlling for the type of stressor (e.g., interpersonal stress, job hunting).

Second, more factors should be considered in order to enhance the generalizability of our results. For example, the type of stressors one is more likely to encounter and/or the ways of coping with them could differ according to age (Cabras & Mondo, 2018) and academic year (Iorga et al., 2018). Another example is cultural factors; in particular, a recent study suggested that the association of coping strategies with depression or somatic symptoms slightly differed between Japanese and American university students (Hamamura & Mearns, 2019). Therefore, future studies that consider these factors, such as a cross-cultural design, should provide further insights.

Third, this study analyzed text data obtained from a cross-sectional survey. Analyses of qualitative data, including text, risk involving the subjectivity of the researchers, which is not a risk with quantitative data (even though consensus among four researchers with different areas expertise does somewhat enhance the objectivity of the results). Additionally, we used SPS and MH as grouping variables in the co-occurrence network analysis, though they are continuous in nature. For this reason, it should be noted that the generalizability of our findings is somewhat limited. Further investigation applying a quantitative approach is also needed. Moreover, revealing the temporal sequence in which each strategy is employed, as was inferred above, provides useful evidence for practice.

Fourth and finally, this study could not reveal why there were variations in the number of effective coping strategies in the three sensitivity groups. Whereas only the strategies corresponding to the primary control framework were extracted in the low-SPS group, those corresponding to primary and secondary control (plus negative emotion-focused) coping were extracted in the high-SPS group. An important issue is to investigate whether such variations are derived from *within*-individual (i.e., richness of the coping strategies an individual can employ) or *between*-individual factors. If it is derived from *within*-individual factors, future studies should consider the concepts that were not focused on in this study, such as coping flexibility (e.g., Kato, 2012). Addressing the abovementioned limitations could provide more information for interventions to ensure they effectively improve the mental health of university students.

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Notes

1. Problem-focused coping consists of strategies that attempt to modify and/or resolve stressful events, whereas emotion-focused coping refers to attempts to regulate one's emotional responses.
2. Primary control coping consists of strategies that attempt to change the situation or emotions, whereas secondary control coping refers to attempts to adapt the stressor in order to fit the self to the environment (Connor-Smith & Flachsbart, 2007).
3. Cross Marketing Inc. is one of the largest academic survey companies in Japan. At the time of the survey (June 2020), they had about 4.6 million web survey monitors all over Japan. Additionally, many researchers have collaborated with the company to collect data (e.g., Ueno et al., 2019; Yano et al., 2021a), suggesting the high quality and reliability of their data. Therefore, we decided to ask them to collect data for this study.
4. When we performed the confirmatory factor analysis, the bi-factor model showed better fit indices (CFI = .904,

RMSEA = .073, AIC = 44,462.695) than the three-factor model (CFI = .858, RMSEA = .084, AIC = 44,796.207).

5. To confirm whether the use of the total score of K10 is statistically valid in this study, we performed a confirmatory factor analysis. The result demonstrated that our data was fitted to the one-factor model (CFI = .979, RMSEA = .067).
6. To enhance general objectivity as much as possible, the results were discussed with multiple researchers from a variety of research backgrounds (e.g., Carter et al., 2014).

Disclosure statement

No potential conflict of interest was reported by the author(s).

Ethical approval

This study was approved by the ethics review board of College of Community and Human Services in Rikkyo University (No. KOMI19014A).

Data availability statement

Due to the nature of this research, participants of this study did not agree for their data to be shared publicly, so supporting data is not available.

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