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Calls for Proposals - 2006 TLA/SELA Conference

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Professionally employed librarians with less than 5 years of experience. Must be able to attend and present paper at the next SELA Conference April 5-7, 2006 at the East Memphis Hilton, Memphis, TN

Deadline: **December 1, 2005**

Please submit your paper and/or questions to Camille McCutcheon at cmccutcheon@uscupstate.edu.

HBCU (Historically Black Colleges and Universities) News

The HBCU Library Alliance Leadership Program funded by a grant from The Andrew W. Mellon Foundation has been scheduled. The primary objective of the Leadership Program is to provide theoretical and practical instruction and useful resources to encourage the development of leadership skills within the HBCU library community and on their own campuses. The Leadership Program consists of six components: The Pilot Institute, Institute I, Institute II, an exchange between HBCUs and non-HBCUs, fellowships to SOLINET workshops, site visits and mentoring.

The Pilot Institute was held Saturday, June 11 through Wednesday, June 15, 2005 at the Marriott Evergreen Conference Resort in Stone Mountain, Georgia. The attendees of the Pilot Institute undertook the intensive task of critiquing the program and developing skills to serve as mentors. The nine institutions which participated were Alabama State University, Atlanta University Center, Bowie State University, MD, Florida A&M University, Kentucky State University, North Carolina A&T University, Southern University at Baton Rouge, LA, Tennessee State University, Virginia State University.

Institute I is scheduled for August 13 through 17, 2005. Twenty five libraries will be selected to participate. Each institution will send the dean or director and one librarian recommended for leadership potential. Institute II will be held in April 2006. The same participants will reunite to consolidate the gains made over the year.

HBCU libraries serve as unique and indispensable gatekeepers for history, culture, and the African-American experience. Created by the deans and directors of these libraries in 2002, the HBCU Library Alliance seeks to ensure excellence in HBCU libraries through the development, coordination, and promotion of programs and activities to enhance members' collections and services.

CALL FOR PROPOSALS – 2006 TLA/SELA CONFERENCE

Topics: How to Create Online Tutorials, Customer Service in Libraries, and Coping with Problem Patrons

Descriptions

How to Create Online Tutorials

By providing online tutorials, librarians are able to teach complex software and online database searching in a much better way than simply providing handouts or teaching in a classroom environment. However, even with experience in creating online tutorials, it can be a time consuming and frustrating endeavor.

Have you created and implemented online tutorials for your library? The SELA Continuing Education and Professional Development Committee invites you to present how you created and implemented online tutorials so that other librarians might learn from your expertise.

Customer Service in Libraries

Customer service is at the very heart of what librarians are trying to provide. If it were not for our patrons, there would be no need for libraries. However, training staff and librarians to provide excellent customer service can be difficult. It is not always easy for librarians to apply business principles like customer service to patron interactions that happen at libraries everyday.

Do you have examples of how you presented customer service principles to your staff? Do you have a program or presentation on customer service? The SELA Continuing Education and Professional Development Committee invites you to present your experience with library customer service.

Coping With Problem Patrons

Problem patrons are a major issue facing all types of libraries today. From a management point of view, problem patrons require special policies and appropriate action. How does your library handle this problem? Do you have special policies and procedures that might help other librarians?   The SELA Continuing Education and Professional Development Committee invites you to present your ideas and programs for dealing with problem patrons.

Submission Guidelines: The deadline for submitting a proposal is **September 30, 2005**. Proposals must include an abstract (35 words or less) and a proposal (300 words or less). Submit each presentation proposal with a separate cover sheet attached, including the proposal title, presenter (s) name (s), mailing addresses, phone numbers, e-mail addresses, and institutional affiliation of each presenter. Send abstract and proposal through email to: jjphilip@deltastate.edu.

Sponsored by: Southeastern Library Association, Continuing Education and Professional Development Committee

For more information, contact Joi Jones Phillips at jjphilip@deltastate.edu or Laura Slavin at lslavin@troy.edu. Online version located at http://library.deltastate.edu/proposals.html.

SOLINET OFFERS IACET – CERTIFIED CONTINUING EDUCATION UNITS

One of SOLINET's finest services has just become better! Classes offered by SOLINET's Educational Services now offer Continuing Education Units (CEUs), a major benefit to library staff needing to enhance or maintain their professional credentials.