

# Is Shared Decision Making for End-of-Life Decisions Associated With Better Outcomes as Compared to Other Forms of Decision Making? A Systematic Literature Review

Negin Hajizadeh, MD, MPH, Lauren Uhler, MPH, Saori Wendy Herman, MLIS, AHIP, Janice Lester, MLS

**Background:** Whether shared decision making (SDM) has been evaluated for end-of-life (EOL) decisions as compared to other forms of decision making has not been studied. **Purpose:** To summarize the evidence on SDM being associated with better outcomes for EOL decision making, as compared to other forms of decision making. **Data Sources:** PubMed, Web of Science, Cochrane Central Register of Controlled Trials, EMBASE, PsycINFO, and CINAHL databases were searched through April 2014. **Study Selection:** Studies were selected that evaluated SDM, compared to any other decision making style, for an EOL decision. **Data Extraction:** Components of SDM tested, comparators to SDM, EOL decision being assessed, and outcomes measured. **Data Synthesis:** Seven studies met the inclusion criteria (three experimental and four observational studies). Results were analyzed using narrative synthesis. All three experimental studies compared SDM interventions to usual care. The four observational studies compared SDM to doctor-controlled decision making, or reported the correlation between level of SDM and

outcomes. Components of SDM specified in each study differed widely, but the component most frequently included was presenting information on the risks/benefits of treatment choices (five of seven studies). The outcome most frequently measured was communication, although with different measurement tools. Other outcomes included decisional conflict, trust, satisfaction, and “quality of dying.” **Limitations:** We could not analyze the strength of evidence for a given outcome due to heterogeneity in the outcomes reported and measurement tools. **Conclusions:** There is insufficient evidence supporting SDM being associated with improved outcomes for EOL decisions as opposed to other forms of decision making. Future studies should describe which components of SDM are being tested, outline the comparator decision making style, and use validated tools to measure outcomes. **Key words:** end-of-life care; critical care; quality of care; shared decision making; systematic reviews, evidence synthesis; comparative effectiveness. (*MDM Policy & Practice* 2016;1:1-12)

Over the past decade, there has been increasing support for more active patient involvement in medical decision making.<sup>1-6</sup> Shared decision making (SDM) is a process in which clinicians and

patients work together to arrive at a mutually agreed upon decision after considering evidence and patient preferences, and it has been touted to be imperative for true informed consent.<sup>7</sup> The SDM process lies between paternalistic decision making, in which doctors make decisions for the patients, and autonomous decision making, in which patients are asked to make decisions on their own and without inputs from doctors. SDM is particularly relevant for decisions where there is clinical equipoise, that is, no “right” or “wrong” answer based on a universally agreed upon good outcome. These decisions are referred to as preference-sensitive/value-laden (decisions for which there is clinical equipoise, which therefore depend on patient

Supplementary material for this article is available online with this article on the *Medical Decision Making Policy & Practice* Web site at <http://mmp.sagepub.com/supplemental>.

Address correspondence to Negin Hajizadeh, Hofstra North Shore-LIJ School of Medicine, 300 Community Drive, Manhasset, NY 11030, USA; telephone: 516-321-8029; e-mail: [NHajizadeh@nshs.edu](mailto:NHajizadeh@nshs.edu).

© The Author(s) 2016

Reprints and permission:

<http://www.sagepub.com/journalsPermissions.nav>

DOI: 10.1177/2381468316642237



This Creative Commons Non Commercial CC-BY-NC: This article is distributed under the terms of the Creative Commons Attribution-NonCommercial 3.0 License (<http://www.creativecommons.org/licenses/by-nc/3.0/>) which permits non-commercial use, reproduction and distribution of the work without further permission provided the original work is attributed as specified on the SAGE and Open Access pages (<https://us.sagepub.com/en-us/nam/open-access-at-sage>).

preferences)<sup>6</sup> and, for true informed consent, require: 1) the exchange of information about baseline disease prognosis, treatment choices, and likely outcomes; 2) the exchange of information about patient goals and preferences in light of these treatment choices; and 3) providers helping patients to “weigh” what choice is best for them based on their preferences.<sup>8–12</sup>

As doctors are being urged and incentivized to employ SDM for value-laden decisions, it is unclear whether this style of decision making is associated with improved outcomes. Furthermore, if there are positive associations, it is unclear which components of SDM are necessary to achieve these outcomes. Although most patients want to be informed of their disease diagnosis, preferences for decision making style and degree of input from the doctor vary between patients and may depend on the type of decision being made. For example, patients with life-threatening conditions and older patients may be more likely to want to leave the decision making to the doctor.<sup>13</sup> Other factors influencing preference for decision making style may be race, socioeconomic status, and country of origin.<sup>14,15</sup> In a recent survey of patients at an inner-city clinic in New York City, which provides care for largely economically disadvantaged patients, many of whom are recent immigrants and do not speak English as a first language, we found that most participants described some elements of SDM with their doctors, including discussing the risks and benefits of potential treatments.<sup>16</sup> Most patients expressed the desire to be involved in decision making with their doctor, but many deferred final treatment decisions to their doctors.

Although decision aids designed to support SDM have been shown to improve patient-level outcomes, as compared to no decision aid, there are few data on

whether SDM itself, as compared to other styles of decision making, is associated with these improved outcomes (as opposed to, for example, the provision of information). Recently, Shay and Lafata performed a systematic review on the empirical evidence regarding the effectiveness of SDM for improving patient outcomes.<sup>17</sup> In their work they identify only 32 studies in which the use of SDM was explicitly measured with a SDM tool, and concluded that there was insufficient evidence for the association between empirical measures of SDM and patient outcomes.

In this study, we performed a systematic review to describe how SDM has been compared to other forms of decision making for the particularly value-laden and preference-sensitive end-of-life (EOL) decisions. We sought to determine the components of SDM tested, the EOL decisions being assessed, the outcomes used to measure the effectiveness of SDM, and what other styles of decision making SDM has been compared to.

## METHODS

### Study Selection Criteria

Studies were included if they were published in the English language, reported primary data collected, had participants/subjects who were 18 years of age or older, evaluated SDM for an EOL decision, compared SDM to another decision making style, and reported an outcome. Studies were included even if the main research question was not whether SDM improved outcomes. Studies were determined to be evaluating SDM if the term *shared decision making* was used to describe the study, or if other terms were used to describe patient/caregiver participation with their health care providers in medical decision making. To this end, broad search terms were used in conjunction with “decision making” including shared, participatory, collaborative, cooperative, mutual, and bilateral, to ensure we captured studies that evaluated SDM that may not have been labeled as such (see Figure 1 for full search strategy). We included SDM that occurred between the patient and health care provider as well as between the caregiver (family member) and health care provider. EOL decisions were those related to mechanical ventilation, left ventricular assist device, cardiopulmonary resuscitation, dialysis, salvage cancer treatment, or life-sustaining treatment/life support in general. All study designs were eligible, all outcomes of SDM were of interest, and there were no restrictions on publication

---

Received 2 December 2015 from the Department of Medicine (NH, LU) and Health Sciences Library (SWH), Hofstra North Shore LIJ School of Medicine, Hempstead, NY, USA; and Long Island Jewish Medical Center Health Sciences Library, North Shore LIJ Health System, New Hyde Park, NY, USA (JL). Financial support for this study was provided entirely by Grant 1R21AG048196-01 from the National Institutes on Aging (Dr. Hajizadeh). The funding agreement ensured the authors' independence in designing the study, interpreting the data, writing, and publishing the report. The funding sources had no role in the design and conduct of the study; collection, management, analysis, and interpretation of the data; preparation, review, or approval of the manuscript; and decision to submit the manuscript for publication. The authors had full access to all the data in the study and take responsibility for the integrity of the data and the accuracy of the data review. The authors of this article have no financial disclosures to report. Revision accepted for publication 5 February 2016.

1. life sustaining treatment
2. life support
3. mechanical ventilation
4. LVAD
5. left ventricular assist device
6. CPR
7. cardiopulmonary resuscitation
8. dialysis
9. CVVH
10. continuous veno-venous hemofiltration
11. hemodialysis
12. salvage therapy
13. salvage treatment
14. ECMO
15. extracorporeal membrane oxygenation
16. end of life
17. EOL
18. end of life care
19. directives
20. directive counseling
21. DNR
22. do not resuscitate
23. resuscitation orders
24. withholding resuscitation
25. palliative care
26. critical illness
27. ICU
28. intensive care unit\*
29. terminal care
30. hospice
31. Or/1-30
32. participatory
33. collaborative
34. cooperative
35. mutual
36. bilateral
37. shared
38. Or/32-37
39. decision making
40. care planning
41. patient physician communication
42. advance\* care planning
43. advance\* health planning
44. Or/39-43
45. And/31, 38, 44
46. remove duplicates
47. no restrictions on age, year or language

Figure 1 Search strategy.

date. Studies were excluded if they included participants/subjects less than 18 years of age, were published in a language other than English, were cancer-related other than terminal-stage cancer, did not describe the

measurement of an outcome, and were case studies or publications not reporting primary data such as comments, opinions, and letters to the editor.

### Search Strategy

Medical librarians (SWH and JL) conducted literature searches in PubMed, Web of Science, Cochrane Central Register of Controlled Trials, EMBASE, PsycINFO, and CINAHL databases during the month of April 2014. The librarians and other authors identified a comprehensive list of search terms and constructed the final search strategy (Figure 1). No restrictions were set on publication date, language, or age. An adapted search strategy that included MeSH terms was used for the PubMed search (see Supplementary Appendix).

### Study Selection

Titles and abstracts, and then full text articles, were screened for exclusion or possible inclusion by one reviewer (LU), with a second reviewer (NH) screening a subset to check for accuracy. Disagreement over inclusion of any article was resolved by discussion between the reviewers. Of those selected for inclusion, data were extracted by one reviewer (LU) with the other reviewer (NH) checking for accuracy by extracting data from half the articles.

### Data Extraction

Data extracted included research questions, sample, setting, study design, the EOL decision being studied, the interventions and components of SDM in each intervention, the comparators, outcomes, analysis, and findings (Tables 1 and 2).

### Data Synthesis

Results were analyzed using narrative synthesis, a technique that involves developing preliminary synthesis of findings and then exploring relationships between studies.<sup>18,19</sup> This process was aided by content analysis, tabulation, description, summarization, and groupings. No data transformation was undertaken because the included studies looked at different EOL decisions, different SDM interventions, and different outcomes. Instead, we aimed for a largely descriptive review in which we summarized what has been studied with regard to SDM for EOL decisions. We did, however, translate data by

**Table 1** Summary of Studies Selected for Inclusion

Article	Research Question(s)	Sample and Setting	Study Design	End-of-Life Decision	Intervention (Experimental Studies)/Data Collected to Measure Whether SDM Occurred (Observational Studies)		Comparator	Main Relevant Outcome Variables	Analysis	Findings
					One-hour “patient-centered ACP interview” based on the interactive decision making model and the representational approach to patient education, followed by a survey	Patients who received usual care—all patients, at the time of admission, were given educational material on Advance Directives and ACP and referral to ACP facilitator. Predialysis patients referred to class on dialysis choices. Survey administered at the time of assignment to control group.				
Briggs and others <sup>20</sup> (2004)	What is the feasibility of patient-centered advance care planning (ACP) with respect to 1) knowledge of ACP; 2) congruence for treatment preferences; 3) decisional conflict; and 4) quality of patient-clinician communication?	27 patient-surrogate pairs from a single medical center in Wisconsin, USA. Patients had end-stage CHF, ESRD, or were pre-open heart surgery.	Experimental; randomized controlled study using systematic assignment to control or intervention	ACP for mechanical ventilation, CPR, and dialysis choices	One-hour “patient-centered ACP interview” based on the interactive decision making model and the representational approach to patient education, followed by a survey	Patients who received usual care—all patients, at the time of admission, were given educational material on Advance Directives and ACP and referral to ACP facilitator. Predialysis patients referred to class on dialysis choices. Survey administered at the time of assignment to control group.	Knowledge (author developed instrument); Congruence for treatment preference (patient-surrogate, Hammes and Briggs Instrument); Decisional conflict (patients, O'Connor Decisional Conflict Scale); Quality of patient-clinician communication (Curtis Instrument)	Mann-Whitney <i>U</i> tests	Intervention group had no significant increase in knowledge of ACP, but did have significantly higher 1) patient-surrogate congruence for treatment preference; 2) lower decisional conflict; and 3) better perceived quality of communication	
Cox and others <sup>22</sup> (2012)	Is a decision aid for surrogates of patients on prolonged mechanical ventilation feasible and acceptable? What is its effect on decision making quality and on resource utilization?	27 surrogate decision makers of patients on mechanical ventilation for $\geq 10$ d, from intensive care units at three medical centers in North Carolina, USA	Experimental; controlled before/after study	Goals of treatment (continuum from maximize comfort to maximize survival)	Surrogates received a decision aid about whether to provide prolonged life support to a critically ill loved one. This was followed by a physician-family meeting within 2 d of enrollment. Pre-post family meeting administered questionnaires.	Surrogates who received usual care with no additional information, but did participate in a physician-family meeting within 2 d of enrollment	Concordance for expected 1 year survival (Physician-Surrogate Discordance Score); Quality of communication (Quality of Communication Scale); Comprehension (Medical Comprehension Scale); Decisional conflict (surrogates); Feasibility; Acceptability; Hospital costs	Analysis of covariance, Fisher's exact test (categorical variables), Kruskal-Wallis tests or <i>t</i> tests (continuous variables), generalized linear models (hospital costs)	Surrogates in the intervention group had significantly higher: Physician-surrogate concordance for expected 1 year survival; Quality of communication; Medical comprehension. They also had significantly lower decisional conflict and lower hospital costs. The intervention was feasible and acceptable.	

(continued)

**Table 1** (continued)

<b>Article</b>	<b>Research Question(s)</b>	<b>Sample and Setting</b>	<b>Study Design</b>	<b>End-of-Life Decision</b>	<b>Intervention (Experimental Studies)/Data Collected to Measure Whether SDM Occurred (Observational Studies)</b>	<b>Comparator</b>	<b>Main Relevant Outcome Variables</b>	<b>Analysis</b>	<b>Findings</b>
Jacobsen and others <sup>21</sup> (2011)	Is the cognitive ACP intervention an effective teaching model for house staff?	899 patients from two general medical wards in a hospital in Boston, USA	Experimental; non-randomized controlled study	Creating a directive to be full code versus any limit on life-sustaining treatment	A multifaceted ACP quality improvement intervention including 1) education for nurses and doctors; 2) 15 min of dedicated time to discuss ACP on rounds; 3) palliative care physician involvement on rounds; 4) identification of patients who might benefit from focused discussions about ACP; 5) focused ACP discussions developed from shared decision making models that included either an information-sharing meeting (for seriously ill but clinically stable pts) or a decision making meeting (for unstable patients)	Patients who received usual care with no additional information	Percent Full Code without a discussion with patient or proxy documented by discharge; Percent Full Code with a discussion documented; Percent who had ACP discussion and an order for any limitation on life-sustaining treatment documented by discharge	$\chi^2$ test	Intervention patients were significantly more likely to have a documented ACP discussion and to have a documented order for a limitation on life-sustaining treatment
Noguera and others <sup>24</sup> (2014)	What are the decisional control preferences (DCP), disclosure of information preferences, and satisfaction with DM among Hispanic patients? What is the degree of concordance between patients' DCP and actual experience?	387 Hispanic patients with advanced cancer from outpatient palliative care clinics in Argentina, Chile, Guatemala, and the United States	Observational; cross-sectional study	Palliative care	Administered survey about DCP preferences and satisfaction with care	Patients who experienced active or passive decision making	DCP (using Control Preference Scale); Satisfaction with care, (using Satisfaction with Decision Scale)	Chi-squared tests and logistic regression	Shared decision making was not significantly related to satisfaction with the decision making process

(continued)

Table 1 (continued)

Article	Research Question(s)	Sample and Setting	Study Design	End-of-Life Decision	Interventional (Experimental Studies)/Data Collected to Measure Whether SDM	Comparator	Main Relevant Outcome Variables	Analysis	Findings
Song and others <sup>25</sup> (2013)	What are patients' perspectives on how decisions to start dialysis were made?	99 patients with ESRD, on dialysis for ≥6 mo, from 15 outpatient dialysis centers in North Carolina, USA	Observational; cross-sectional study	Initiation of dialysis	Semistructured telephone interviews including questions about informed decision making (IDM) and the decision making experience	Different levels of IDM scores	IDM (investigator developed score); perceptions of the decision making experience (feeling rushed in making the decision; feeling they had a choice about dialysis, investigator developed instrument)	Multivariable logistical regression	Patients with higher IDM scores were significantly more likely to not feel rushed, feel they had a choice, and feel the decision was made on their own, with family, or collaboratively
White and others <sup>12</sup> (2007)	What is the nature and extent of SDM about EOL treatment in ICUs? What factors predict higher levels of SDM? Is there an association between SDM and family satisfaction with communication?	169 ICU patients from four Seattle-area hospitals	Observational; cross-sectional study	Withdrawing life support, creating a DNR order, (non-EOL choices: tracheotomy, major abdominal surgery)	Recorded ICU family conferences in which the physician anticipated there would be a discussion about withdrawing life support	N/A (no comparison group); analysis included correlation between level of SDM and outcomes	Satisfaction with communication (McDonagh Family Satisfaction Instrument)	Mixed effects regression model	Small but significant correlation between higher levels of SDM and greater family satisfaction with communication
Witkamp and others <sup>23</sup> (2014)	What is the quality of dying in a hospital as assessed by relative and what factors are related to quality of dying?	249 patients who died in the ICU in a hospital in the Netherlands	Observational; cross-sectional study	Decisions made in the last 24 hours of the patient's life	Questionnaire sent to a relative (average time from patient death to questionnaire completion was 15.5 weeks)	N/A (no comparison arm); in analysis, association between SDM and outcome was assessed	Quality of dying (author-developed questionnaire)	Multivariate linear regression	Very small but significant association between SDM and quality of dying

Note: Shared patient-physician and patient-controlled decision making were combined for the analysis. CHF = congestive heart failure; ESRD = end-stage renal disease; CPR = cardiopulmonary resuscitation; DM = diabetes mellitus; EOL = end of life; ICU = intensive care unit; DNR = do not resuscitate.

**Table 2** Components of Shared Decision Making in Included Studies

Components of SDM <sup>10-12</sup>	Study						
	Briggs and Others <sup>20</sup> (2004)	Cox and Others <sup>22</sup> (2012)	Jacobsen and Others <sup>21</sup> (2011)	Noguera and Others <sup>24</sup> (2014)	Song and Others <sup>25</sup> (2013)	White and Others <sup>12</sup> (2007)	Witkamp and Others <sup>23</sup> (2014)
Patient/caregiver involvement in the decision making process	X	X	X	X	X	X	X
Providing information about disease state and prognosis		X	X		X	X	
Assessing understanding of information	X				X	X	
Providing information about treatment choices	X	X	X		X	X	
Providing information about risks and benefits of choices	X	X	X		X	X	
Eliciting values and goals		X	X		X	X	
Eliciting treatment preferences		X			X	X	
Eliciting decision making role preference (autonomous, shared, passive, etc.)		X				X	
Providing clinician recommendations in the context of the decision taking into consideration patients' informed values and goals			X				

identifying and integrating common themes across different studies.<sup>19</sup>

Main features of the included studies are tabulated in Table 1. Vote counting of the SDM components included in each study was used in Table 2, allowing for visual comparison of the studies. We then further synthesized this information using textual description by comparing and contrasting studies.<sup>19</sup> Because outcomes assessed in each study were so heterogeneous, we did not attempt to do any analysis of the strength of evidence for a particular outcome (see Appendix Table A1, online); however, we included a risk of bias table for each individual study (see Appendix Table A2, online).

Studies were divided based on whether they were experimental studies of an intervention involving some components of SDM, or observational studies

reporting whether outcomes were affected by patients' or their caregivers' participation in SDM. Studies were examined based on our a priori questions, including the following: which components of SDM were included; what the EOL decision being assessed was; the comparators used to assess the effectiveness of this particular form of decision making; and which outcomes were measured for evaluating SDM.

## RESULTS

### Results of Search

Database searches yielded 4931 articles (including 3518 unique articles). Based on the inclusion criteria,

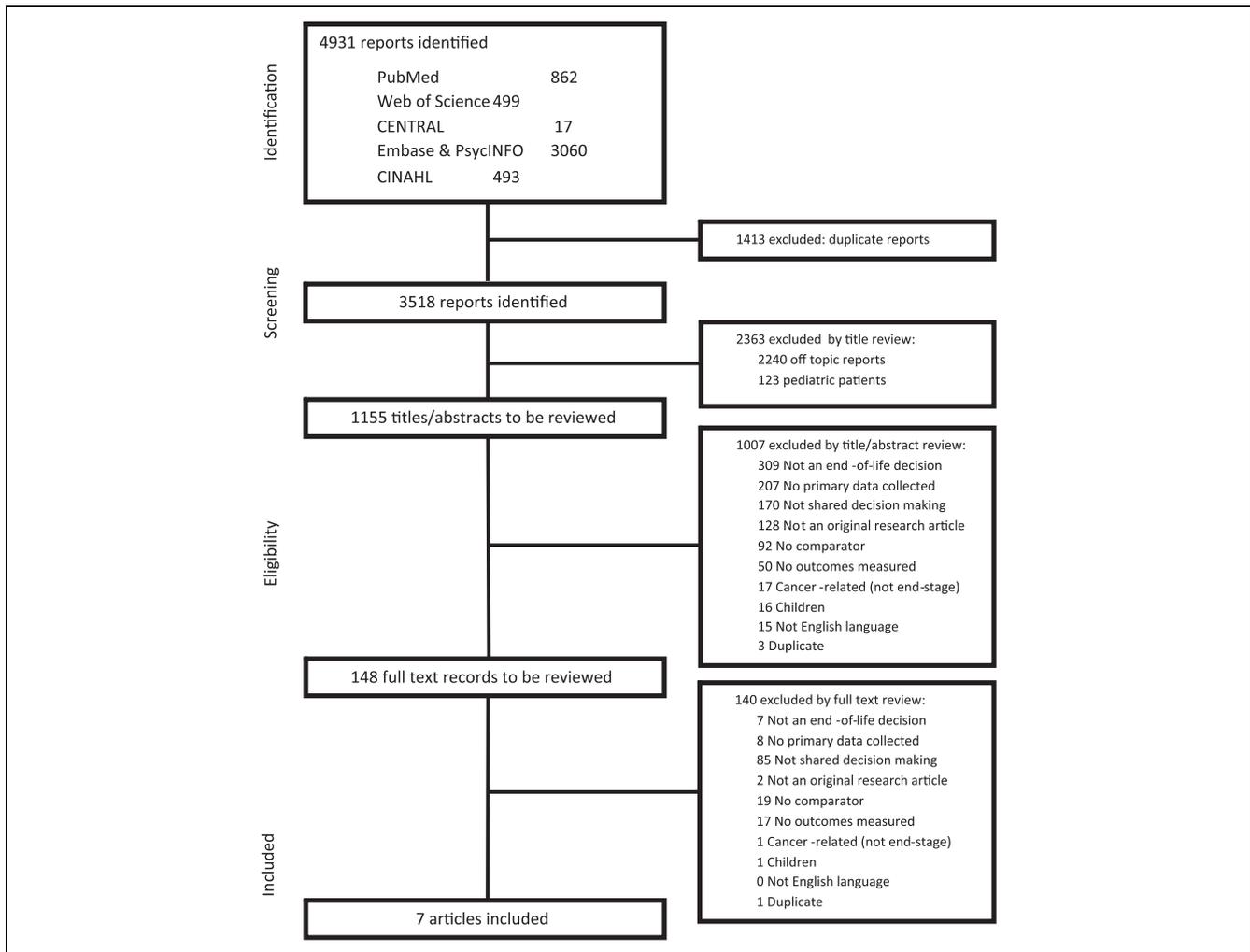


Figure 2 PRISMA flowchart of screening and eligibility evaluation.

148 articles were selected for full text review, and of these, 7 articles met all the inclusion criteria. Figure 2 shows the screening and eligibility flowchart, including reasons for exclusion at every step. The primary reason for exclusion after full text review was that the study did not include SDM.

### How Shared Decision Making Has Been Evaluated in the Context of End-of-Life Decisions

#### Study Design

Of the seven studies included, three were experimental and four were observational. Two studies were nonrandomized controlled trials,<sup>20,21</sup> one was a controlled before/after study,<sup>22</sup> and four were cross-sectional studies,<sup>12,23–25</sup> (Table 1).

### Sample and Setting

Four studies looked at SDM between patients and health care providers, two looked at SDM between surrogates and health care providers, and one study looked at both. Studies were split between outpatient and inpatient settings.

### Components of SDM Used in Each Study

Although there is no consensus in the literature about the necessary components for SDM to have occurred, we needed a framework to describe which components of SDM were implemented or observed in each study. We therefore chose to summarize the components outlined in several articles attempting to define SDM<sup>10–12</sup> (Table 2) and used this to query the articles.

In two of the seven studies included, the components of SDM were not specified or measured (Table 2). In these studies, participants were asked how medical decisions were made. One of those studies asked the question, “How were the decisions about your care actually made?”<sup>24</sup> Patients’ responses were categorized as active, shared, or passive decision making. The authors then reported the outcomes they assessed separately by each of these three types of decision making. Outcomes were reported for patient-controlled or shared decision making (combined) compared to physician-controlled decision making. The other study asked family members of a deceased patient whether that patient had participated sufficiently in EOL decisions.<sup>23</sup> In the studies in which components of SDM were specified, three were studies in which the intervention being tested was a tool to guide clinician-patient communication based on SDM concepts.<sup>20–22</sup> These experimental studies did not, however, include external measures of whether SDM actually occurred in the intervention or comparator arms. Another study asked patients about the clinicians’ communication to create an IDM score (informed decision making score).<sup>25</sup> Only one study coded audiotapes of clinician-patient conversations to determine whether SDM occurred using a validated SDM measurement tool.<sup>12</sup>

The SDM component most frequently described in the studies was *presenting the patient/family with information about the risks and benefits of treatment choices* (included in five studies). Other common SDM components were *providing the patient/family with information about treatment choices* and *eliciting values and goals*.

### Interventions

Interventions in the three experimental studies included a 1-h advance care planning (ACP) interview,<sup>20</sup> a decision aid for surrogates of patients on prolonged mechanical ventilation,<sup>22</sup> and information-sharing in a cognitive model for ACP meetings (Table 1).<sup>20,21</sup> The patient-centered ACP interviews<sup>20</sup> were designed to allow the patients to examine their belief systems as well as new information provided by the interviewer using the representational approach to patient education. The study evaluating a decision aid for surrogates of patients on prolonged mechanical ventilation<sup>22</sup> was based on SDM principles, and on evidence that other decision aids have led to more preference-congruent decisions. Intervention surrogates received training in the decision aid and were allowed to keep it for the duration

of the study. The third experimental study tested a multifaceted intervention that included education for nurses and doctors on ACP and ACP discussions developed from SDM models.<sup>21</sup>

### End-of-Life Decisions Assessed

Among the experimental studies, one study aimed to facilitate ACP in general for decisions around mechanical ventilation and cardiopulmonary resuscitation<sup>20</sup>; one study aimed to facilitate creation of advance directives specifying either full code or any limit to life-sustaining treatments<sup>21</sup>; and one study aimed to help caregivers specify goals of care for their family member on prolonged mechanical ventilation (maximize comfort v maximize survival)<sup>22</sup> (Table 1).

Among the nonexperimental studies, EOL decisions assessed included the overall decision making process for cancer care (among patients with advanced cancer),<sup>24</sup> initiation of dialysis,<sup>25</sup> withdrawing life support or creating a do not resuscitate order,<sup>12</sup> and general decision making in the last 24 hours of the patient’s life.<sup>23</sup>

### Outcomes Assessed and Measures Used for Evaluating SDM

Appendix Table A1 (online) shows the main outcomes assessed in each study and the instruments used to measure them. The outcome measure most frequently assessed was the effect of SDM on communication. Different aspects of communication were measured across studies: “quality of communication” was assessed in two studies—one using the Quality of Patient-Clinician Communication About End-of-Life Care scale<sup>20,26</sup> and one using the Quality of Communication scale<sup>22,27</sup>; “family satisfaction with communication” was assessed in the third study, using a 6-item questionnaire adapted from McDonagh and others.<sup>12,28</sup> The studies using the ACP interview and the decision aid<sup>20,22</sup> measured many of the same outcomes, such as communication, knowledge, congruence of treatment preference or of expected survival, and decisional conflict. Two studies used the Decisional Conflict scale,<sup>29</sup> which was used to assess decisional uncertainty after participation in both the ACP interview<sup>20</sup> and the decision aid for prolonged mechanical ventilation.<sup>22</sup> Otherwise, outcomes differed widely across studies, from trust of physicians<sup>22</sup> to satisfaction with care<sup>24</sup> to aspects of the decision making process such as “feeling rushed.”<sup>25</sup> Overall “quality of dying” was measured in one study,<sup>23</sup> using a questionnaire with

items from previously developed scales including the Quality of Death and Dying questionnaire.

### Comparators Used to Assess Effectiveness of SDM

Among the experimental studies, all three interventions were compared to usual care. For the study on patient-centered ACP interviews,<sup>20</sup> patients in the control group were asked if they had an advance directive or if they would like more information about advance directives. They were given an information card about ACP and advance directives. Control patients also received referrals to trained ACP facilitators, and if a patient had completed an advance directive, the documents were placed in a specific place in the medical record (per institutional policy). Finally, predialysis patients were invited to a class about dialysis. In the study of the decision aid for surrogates of patients on prolonged mechanical ventilation,<sup>22</sup> control surrogates did not receive any additional information.<sup>22</sup> The study of a cognitive model for ACP meetings<sup>21</sup> was implemented on two separate wards of a hospital, one of which served as the control ward and other as the intervention ward. Control participants received routine care.<sup>21</sup> There were no descriptors of usual care, including whether participants had other decision making conversations with providers before the study.

Among nonexperimental studies, one study compared patients who experienced SDM with those who described their experience as active or passive decision making.<sup>24</sup> Two studies compared the association of different levels of SDM with outcomes,<sup>12,25</sup> and another study compared SDM to no SDM (assessed via surveys).<sup>23</sup>

### Risk of Bias

We used both the Cochrane Risk Assessment tool<sup>30</sup> and the EPHPP<sup>31</sup> (Effective Public Health Practice Project) risk assessment tool to allow for evaluation of the interventional and observational studies (Appendix Tables 2.1 and 2.2; online). All three interventional studies had a high risk of bias for the detection of the association between SDM and outcomes, due to lack of allocation concealment and blinding. In addition, there was no measurement of whether SDM actually occurred with the intervention (application of the intervention was not observed), and there may have been other confounding interventions such as prior EOL decision making conversations. Of the observational studies, most had a high risk of bias due to the cross-sectional study design, the low

response rate with risk for selection bias, and the possible confounding effect of other interventions.

### DISCUSSION

Few studies have attempted to evaluate the effect of SDM for EOL decisions as compared to other forms of decision making. Most of these studies loosely defined SDM as representing patient/family participation in decision making. All but one study used interviews with patients/surrogates to assess whether SDM had occurred, rather than observation. It has been shown that the association between SDM and patient outcomes varies based on the SDM measurement and the perspective from which it is measured (patient v provider).<sup>17</sup> In addition, several studies suggest that there is variation between patient self-reports of SDM as compared to provider reports and/or objective ratings of SDM.<sup>32,33</sup>

Almost all of the seven studies included in our analysis had results suggesting improved outcomes when compared to usual care, or compared to more “passive” decision making. The one study that did not find an improved outcome with SDM (measured satisfaction with decision making) suggested that this may have been due to the “excellent communication skills among palliative care teams.” In fact, despite the style of decision making (active v shared v passive), more than 87% of patients expressed a high level of satisfaction.

We found heterogeneity in the outcomes measured and the tools used to measure a given outcome such as communication. One explanation for this heterogeneity may be that the definition of a “good decision” is not clear. Outcomes that suggest good decision making include knowledge and decisional conflict and satisfaction with decision making, and these are the outcomes most commonly measured when evaluating a decision making process.

Our study is the first systematic review that has evaluated the outcomes of SDM for EOL decisions. Frank<sup>34</sup> performed a literature review to evaluate the role of SDM in EOL care with a particular focus on studies exploring the role of a staff nurse in decision making, and the author found an association between patient participation in decision making and a “good death.” However, whether SDM in its entirety as a process (as opposed to individual components such as information exchange, or “excellent communication skills” as suggested by one of the included studies) is associated with a “good death” was not evaluated. Royak-Schaler and others<sup>35</sup>

convened focus groups to explore family perspectives on communicating with health care providers during EOL care and found that perceived quality of EOL care was related to high-quality communication, which was defined as information being readily available and “compassionately shared.” These results raise the question of whether compassionate communication alone—as opposed to the entire process of SDM which involves information exchange and values clarification—is sufficient for family perceptions of high-quality care. Furthermore, is this a sufficient outcome for good-quality decision making?

There is increasing support for SDM as a central component for high-quality, patient-centered care.<sup>36,37</sup> Ethical and legal considerations require that patients be provided information about their options in order to make informed decisions. It is clear that clinicians need to inform patients about their choices and engage them in decision making. However, SDM is more than an exchange of information and also requires patients to weigh their options with their provider, in light of their values and goals to arrive at a decision. Patients may prefer not to engage in this type of process with their providers, and it may depend on the clinical decision. In fact, Robinson suggests that patients may prefer not to talk about advance care plans with their medical providers.<sup>38</sup> The question remains whether SDM leads to better outcomes, and if so, which components of SDM are associated with improved outcomes. Is it the provision of high-quality information with checks to ensure comprehension? Is it the patient empowerment and relationship with their provider that is strengthened during the process of SDM? Is it compassionate communication? Unfortunately, our analysis was not able to determine which components of SDM are the most effective and whether particular components are sufficient to achieve improved patient outcomes.

To start to answer these questions, studies need to first be clear about which components of SDM they are including in their interventions. Second, studies need to explain how the presence of SDM was measured. Scales that could be used to assess the degree to which clinicians involve their patients in decision making and which components of SDM are being implemented include the OPTION scale<sup>39</sup> and the Informed and Shared Decision Making Instrument.<sup>40</sup> Third, studies also need to be clear about which outcomes are assessed and the reason for the selection of these outcomes. Finally, studies need to explore the baseline communication skills of clinicians and whether participants had prior conversations about

the decision being made, in order to explore potential confounding or effect modification.

### Limitations

We could not perform an analysis of evidence strength for different outcomes due to the heterogeneity of reported outcomes. However, we include an assessment of risk of bias for each individual study (see Appendix Table 2; online). An additional limitation is that our description of the components of SDM that were studied is limited to what was outlined in the articles rather than an assessment of the protocols/tools applied.

### CONCLUSION

In summary, although there are several studies of SDM for EOL decisions, there are very few studies that have specified the components of SDM tested and compared the effectiveness of SDM relative to other types of decision making. As such, there is insufficient evidence to support SDM being associated with improved outcomes for EOL decisions as opposed to other forms of decision making. Future studies should clearly outline which components of SDM are being studied and compare this to other forms of decision making, such as the provision of high-quality information, compassionate communication, or promoting patient participation.

### REFERENCES

1. Agency for Healthcare Research and Quality. Effective health care program: Explore your treatment options. Available from: <http://www.effectivehealthcare.ahrq.gov/options/>
2. National Comprehensive Cancer Network. NCCN updates breast cancer risk reduction guidelines; 2007. Available from: <http://www.nccn.org/about/news/newsinfo.aspx?NewsID=94>
3. National Comprehensive Cancer Network. NCCN updates cancer- and treatment-related anemia guidelines; 2007. Available from <http://www.nccn.org/about/news/newsinfo.aspx?NewsID=125>
4. Sheridan SL, Harris RP, Woolf SH; Shared Decision-Making Workgroup of the U.S. Preventive Services Task Force. Shared decision making about screening and chemoprevention. A suggested approach from the U.S. preventive services task force. *Am J Prev Med.* 2004;26(1):56–66.
5. Washington State Legislature. Shared decision-making demonstration project—preference-sensitive care (RCW 41.05.033); 2007. Available from: <http://apps.leg.wa.gov/rcw/default.aspx?cite=41.05.033>

6. U.S. Office of the Legislative Counsel. Compilation of Patient Protection and Affordable Care Act; 2010. Available from: <http://www.hhs.gov/sites/default/files/ppacacon.pdf>
7. Drake RE, Deegan PE. Shared decision making is an ethical imperative. *Psychiatr Serv*. 2009;60(8):1007.
8. Braddock CH 3rd. Supporting shared decision making when clinical evidence is low. *Med Care Res Rev*. 2013;70(1 Suppl.):129S–140S.
9. Charles C, Gafni A, Whelan T. Shared decision-making in the medical encounter: what does it mean? (or it takes at least two to tango). *Soc Sci Med*. 1997;44(5):681–92.
10. Elwyn G, Frosch D, Thomson R, et al. Shared decision making: a model for clinical practice. *J Gen Intern Med*. 2012;27(10):1361–7.
11. Makoul G, Clayman ML. An integrative model of shared decision making in medical encounters. *Patient Educ Couns*. 2006;60(3):301–12.
12. White DB, Braddock CH 3rd, Berekeyei S, Curtis JR. Toward shared decision making at the end of life in intensive care units: opportunities for improvement. *Arch Intern Med*. 2007;167(5):461–7.
13. Bastiaens H, Van Royen P, Pavlic DR, Raposo V, Baker R. Older people's preferences for involvement in their own care: a qualitative study in primary health care in 11 European countries. *Patient Educ Couns*. 2007;68(1):33–42.
14. Coulter A, Magee H. *The European patient of the future*. Maidenhead (England): Open University Press; 2003.
15. Peek ME, Gorawara-Bhat R, Quinn MT, Odoms-Young A, Wilson SC, Chin MH. Patient trust in physicians and shared decision-making among African-Americans with diabetes. *Health Commun*. 2013;28(6):616–23.
16. Hajizadeh N, Goldfeld K, Crothers K. What happens to patients with COPD with long-term oxygen treatment who receive mechanical ventilation for COPD exacerbation? A 1-year retrospective follow-up study. *Thorax*. 2015;70(3):294–6.
17. Shay LA, Lafata JE. Where is the evidence? A systematic review of shared decision making and patient outcomes. *Med Decis Making*. 2015;35(1):114–31.
18. Popay J, Roberts H, Sowden A, et al. Guidance on the conduct of narrative synthesis in systematic reviews; April 2006. Available from [http://www.lancaster.ac.uk/shm/research/nssr/research/dissemination/publications/NS\\_Synthesis\\_Guidance\\_v1.pdf](http://www.lancaster.ac.uk/shm/research/nssr/research/dissemination/publications/NS_Synthesis_Guidance_v1.pdf)
19. Rodgers M, Sowden A, Petticrew M, et al. Testing methodological guidance on the conduct of narrative synthesis in systematic reviews: effectiveness of interventions to promote smoke alarm ownership and function. *Evaluation*. 2009;15(1):49–73.
20. Briggs LA, Kirchoff KT, Hammes BJ, Song MK, Colvin ER. Patient-centered advance care planning in special patient populations: a pilot study. *J Prof Nurs*. 2004;20(1):47–58.
21. Jacobsen J, Robinson E, Jackson VA, Meigs JB, Billings JA. Development of a cognitive model for advance care planning discussions: results from a quality improvement initiative. *J Palliat Med*. 2011;14(3):331–6.
22. Cox CE, Lewis CL, Hanson LC, et al. Development and pilot testing of a decision aid for surrogates of patients with prolonged mechanical ventilation. *Crit Care Med*. 2012;40(8):2327–34.
23. Witkamp FE, van Zuylen L, Borsboom G, van der Rijt CC, van der Heide A. Dying in the hospital: what happens and what matters, according to bereaved relatives. *J Pain Symptom Manage*. 2015;49(2):203–13.
24. Noguera A, Yennurajalingam S, Torres-Vigil I, et al. Decisional control preferences, disclosure of information preferences, and satisfaction among Hispanic patients with advanced cancer. *J Pain Symptom Manage*. 2014;47(5):896–905.
25. Song MK, Lin FC, Gilet CA, Arnold RM, Bridgman JC, Ward SE. Patient perspectives on informed decision-making surrounding dialysis initiation. *Nephrol Dial Transplant*. 2013;28(11):2815–23.
26. Curtis JR, Patrick DL, Caldwell E, Greenlee H, Collier AC. The quality of patient-doctor communication about end-of-life care: a study of patients with advanced AIDS and their primary care clinicians. *AIDS*. 1999;13(9):1123–31.
27. Engelberg R, Downey L, Curtis JR. Psychometric characteristics of a quality of communication questionnaire assessing communication about end-of-life care. *J Palliat Med*. 2006;9(5):1086–98.
28. McDonagh JR, Elliott TB, Engelberg RA, et al. Family satisfaction with family conferences about end-of-life care in the intensive care unit: increased proportion of family speech is associated with increased satisfaction. *Crit Care Med*. 2004;32(7):1484–8.
29. O'Connor AM. Validation of a decisional conflict scale. *Med Decis Making*. 1995;15(1):25–30.
30. Higgins JP, Green S, eds. *Cochrane Handbook for Systematic Reviews of Interventions: Cochrane Book Series*. Chichester (England): John Wiley; 2008. doi:10.1002/9780470712184.
31. National Collaborating Centre for Methods and Tools. *Quality Assessment Tool for Quantitative Studies*. Hamilton (Ontario, Canada): McMaster University; 2010. Available from: <http://www.nccmt.ca/resources/search/14>
32. Kasper J, Hoffmann F, Heesen C, Köpke S, Geiger F. MAP-PIN'SDM—the multifocal approach to sharing in shared decision making. *PLoS One*. 2012;7(4):e34849.
33. Wunderlich T, Cooper G, Divine G, et al. Inconsistencies in patient perceptions and observer ratings of shared decision making: the case of colorectal cancer screening. *Patient Educ Couns*. 2010;80(3):358–63.
34. Frank RK. Shared decision making and its role in end of life care. *Br J Nurs*. 2009;18(10):612–8.
35. Royak-Schaler R, Gadalla S, Lemkau J, Ross D, Alexander C, Scott D. Family perspectives on communication with healthcare providers during end-of-life cancer care. *Oncol Nurs Forum*. 2006;33(4):753–60.
36. Centers for Medicare and Medicaid Services, Department of Health and Human Services. *Medicare program; Medicare Shared Savings Program: accountable care organizations*; 2011. Available from: <https://federalregister.gov/a/2011-7880>
37. Center for Medicare & Medicaid Innovation. *Health care innovation challenge*; 2011. Available from: <http://innovation.cms.gov/Files/x/Health-Care-Innovation-Challenge-Funding-Opportunity-Announcement.pdf>
38. Robinson CA. Advance care planning: re-visioning our ethical approach. *Can J Nurs Res*. 2011;43(2):18–37.
39. Elwyn G, Edwards A, Wensing M, Hood K, Atwell C, Grol R. Shared decision making: developing the OPTION scale for measuring patient involvement. *Qual Saf Health Care*. 2003;12(2):93–9.
40. Braddock CH 3rd, Edwards KA, Hasenberg NM, Laidley TL, Levinson W. Informed decision making in outpatient practice: time to get back to basics. *JAMA*. 1999;282(24):2313–20.